

P P SAVANI UNIVERSITY

Fourth Semester of MBA Examination

May 2022

SLMB8280 Leadership and Team Management

9.5.2022, Monday

Time: 9:00 a.m. To 11:30 a.m.

Maximum Marks: 60

SECTION - 1

- Q - 1** Answer the Following: (Any five) [10]
- (i) Developing Empathy
 - (ii) Amygdala Hijack
 - (iii) The Belbin Team Roles
 - (iv) Team cohesiveness
 - (v) Cross Functional Team
 - (vi) Team norms
 - (vii) Authoritative Leaderships
- Q-2 (a)** **CASE STUDY** [10]
- You have been newly appointed as team leader of a management department consisting of 5 team members. The team has not been performing well in the past and your main aims are to consolidate team work and increase team performance.
- (a) What strategies would you use to evaluate the team's performance?
 - (b) By using Belbin's concept of team members' role, provide 5 members' role that you would wish to emphasize in your team.
 - (c) What are the characteristics of good team leadership?
 - (d) Which strategies would you use to solve an emerging conflict?
- Q - 3** Describe that delegating correctly work and responsibility helps to avoid mistake. Why it is necessary to monitor the team performance during the stages of project completion? Give a detailed description. [10]
- OR**
- Q - 3** Describe the factors you would take into account to ensure constructive discussions with an internal managerial colleague whose team's performance is preventing your team from achieving its goals. [10]
- Section -2**
- Q - 1(a)** Explain how you would delegate task to ensure a successful outcome for the project. Identify two problems that could arise during the project work delegation, how you would address these problems? [05]
- Q - 1(b)** How you can improve empathy to be a good team leader? [05]
- OR**
- Q - 1(a)** A good leader will use different aspects from a range of leadership styles to achieve the objectives of the organization." Explain, using examples, why this is a valid statement. [05]
- Q - 1(b)** How one can implementing decisions with knowledge management by using initiatives of data management? [05]
- Q - 2 (a)** What is conflict? Write the steps of managing conflict. [05]

Q - 2 (b) What are the stages in delegation of work? Describe the process of work delegation to the right people. [05]

OR

Q - 2 (a) What is the importance of virtual team in terms of time and spatial boundaries? [05]

Q - 2 (b) How you can use emotional intelligence to be more effective as leader in an organization? [05]

Q - 3 (a) Define Leadership. Illustrate that leaders and managers are not necessarily the same persons in an organization. [05]

Q - 3 (b) What are the characteristics of an effective work team? [05]

OR

Q - 3 (a) Describe that delegating correctly work and responsibility helps to avoid mistake. Why it is necessary to monitor the team performance during the stages of project completion. [05]

Q - 3 (b) Describe the leadership orientation framework. How one can balance task-oriented and relationship-oriented leadership in work place to achieve the best performance? [05]
